



IWS/Audit enhances Change Request Resolution System

New York -

A major US Financial Services corporation has implemented IWS/Audit to automatically resolve change request tickets for their scheduling environment.

The catalyst for their project was the large volume of changes that occur daily, in various development and production environments, as well as a new set of audit recommendations from an “outside” accounting firm.

“IWS (IBM Workload Scheduler) does a great job in capturing all change events to the scheduling environments, but the captured data is cryptic in nature and often difficult to use.” IWS/Audit “humanizes” the data into readily-usable formats that are easily understood.

“Previously, with the increasing volume of change requests from our customers, we had to institute a maximum daily limit. With IWS/Audit, however, we can be confident all requests have been accurately processed.” reports the scheduling manager.

“By integrating IWS/Audit into our change confirmation process, we decreased our daily limitations to the end-users. The result, is better overall service levels to our various organizations, as well as increased accuracy and 100% confirmation of our change workloads.”

“In addition, IWS/Audit allows us to review the state—and nature—of all changes to our systems at any time. We can even roll-back changes if errors have occurred.”

IWS/Audit is simple to implement, accurate and affordable. For more information on this, and other value-added tools for IWS, please visit us at www.segus.com

**Make extensive changes,
with the confidence that
recovery is always possible.**

IWS/Audit

Areas of Application

IWS/Audit facilitates the tighter management of IWS z/OS. Anyone requiring information regarding changes to IWS will find benefit in this product:

- Production planning and control
- Project groups (consolidations, mergers, migrations)
- Test groups
- Quality Assurance groups

Data Sources

IWS/Audit analyzes IWS tracklog and JT files. The modified records are stored in a separate IWS/Audit database. Modifications are tracked for:

- Applications (including Run Cycles, Operations, Special Resources, Workstations.)
- Calendars
- Periods
- Special Resource definitions
- Variable tables
- ETT
- Operator Instructions

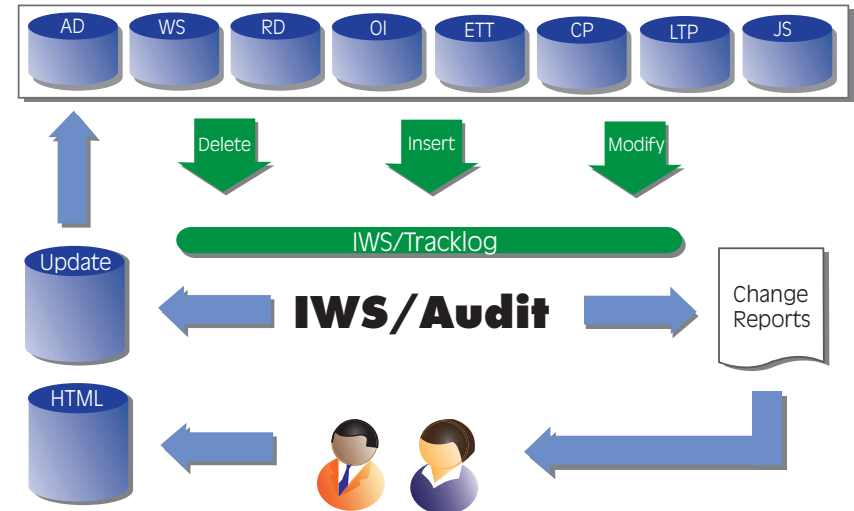
Versions

IWS/Audit keeps an unlimited number of Application versions.

- All versions can be compared with each other.
- All versions can be compared with the current version.
- IWS/Audit generates IWS Batchloader statements to quickly restore previous Application versions, to ensure complete recovery at any given time.

Benefits

- Allows operational staff to cross check changes previously made to the CP. This can be especially useful if staff members work at different locations.
- Fulfills IT Audit requirements.

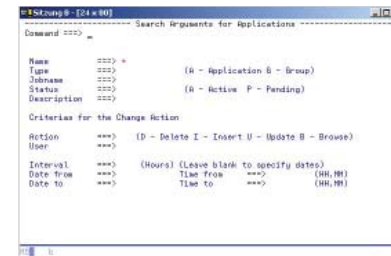


ISPF Dialog Start Panel



The user can select which database they want to review.

Selection



Various selection criteria are available in order to quickly locate a certain revision level.

HTML Output



Using the HTML output, you can access audit information at any time, from anywhere - without the need for ISPF.